

I have questions about the annual meeting. Who do I contact?

Mutual policyholders with questions regarding the annual meeting or management proxy circular should contact Laurel Hill Advisory Group, our proxy solicitation agent, at 1-877-304-6211.

For assistance with the proxy form or voting, please contact Computershare Investor Services Inc. by email (service@computershare.com) or telephone (1-800-564-6253).

I am a mutual policyholder and plan to attend the annual meeting. Do I need to RSVP?

No, but you will need to register prior to the beginning of the meeting. Registration begins at 9:30 a.m. and the meeting will start at 10:30 a.m. A piece of government-issued photo identification will be required to register.

If you have appointed a proxyholder to attend the annual meeting on your behalf, your signed proxy form must be received before 10:30 a.m. on April 23, 2019. Your appointed proxyholder will also need to register in the manner described above.

What is the proxy cut-off date?

For the 2019 annual meeting, the deadline to vote in advance or appoint a proxyholder is 10:30 a.m. on April 23, 2019. After that deadline, the only way to cast a vote is in person, at the meeting. More information can be found in our management proxy circular.

If I attend the annual meeting, can I take photographs or record it?

No. Photography and video or audio recording of the meeting will not be permitted (other than by pre-authorized media and Economical's communication staff).

Will there be a webcast of the annual meeting?

No, the meeting is an in-person, private event.

I need an additional copy of the material that was mailed to me. How do I get one sent?

The annual report and management proxy circular are available on our website (economical.com). Mutual policyholders can request additional physical copies of these documents by contacting Laurel Hill Advisory Group, our proxy solicitation agent, at 1-877-304-6211.

To request a duplicate copy of your proxy form please contact Computershare Investor Services Inc. by email (service@computershare.com) or telephone (1-800-564-6253).

I have questions about my mutual policy. Who do I contact?

Please submit mutual policy underwriting change requests or questions related to specific mutual policyholder scenarios through your broker or to Economical directly (mpunderwriting@economical.com).



I have accessibility concerns. Is the annual meeting accessible?

The venue for the annual meeting — the Ballroom of the Bingemans Conference Centre— is fully accessible. There is designated accessible parking in front of the building. We are also providing closed captioning for people with hearing difficulties. Economical greeters, dressed in Economical shirts, will be on hand to provide assistance.

I need the annual meeting documents to be in an accessible format. Who should I contact?

Economical is committed to preventing and removing barriers for persons with disabilities and to meeting or exceeding the requirements laid out in the *Accessibility for Ontarians with Disabilities Act, 2005* (“AODA”). The annual meeting documents available on our website are AODA compliant for anyone using adaptive technology, such as a screen reader.

If you have any concerns regarding the accessibility of the annual report or any other Economical document, please contact us:

Telephone:

TTY (Bell Relay Service):

Email:

1-800-265-9996

1-800-268-9242 (English)

1-800-361-6476 (French)

accessibility@economical.com