



ANNUAL MEETING 2021

QUESTIONS AND ANSWERS



I have questions about voting. Who do I contact?

For assistance with the proxy form or voting, please contact Laurel Hill Advisory Group by telephone at 1-877-452-7184 (toll-free) or 416-304-0211 (outside North America), or by e-mail at assistance@laurelhill.com).

I am a mutual policyholder and plan to attend the annual meeting. How do I attend the virtual meeting?

Included in the package sent to all mutual policyholders that contained our annual report and management information circular were detailed instructions on how to access the live audio webcast of the virtual meeting. You will require the 15-digit control number provided on your form of proxy to register for the virtual meeting.

For assistance with the proxy form or voting, please contact Laurel Hill Advisory Group by telephone at 1-877-452-7184 (toll-free) or 416-304-0211 (outside North America), or by e-mail at assistance@laurelhill.com).

What is the proxy cut-off date?

For the 2021 annual meeting, the deadline to vote in advance or appoint a proxyholder is 1:00 p.m. on June 7, 2021. After that deadline, the only way to cast a vote is during the virtual meeting. More information about how to vote in advance or how to appoint a proxyholder can be found in our management proxy circular.

I need an additional copy of the material that was mailed to me. How do I get one sent?

The annual report and the management proxy circular will be made available on our website (economical.com).

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I have questions about my mutual policy. Who do I contact?

Please submit mutual policy underwriting change requests or questions related to specific mutual policyholder scenarios through your broker or to Economical directly (mpunderwriting@economical.com).

I need the annual meeting documents to be in an accessible format. Who should I contact?

Economical is committed to preventing and removing barriers for persons with disabilities and to meeting or exceeding the requirements laid out in the *Accessibility for Ontarians with Disabilities Act, 2005* ("AODA"). The annual meeting documents available on our website are AODA compliant for anyone using adaptive technology, such as a screen reader.

If you have any concerns regarding the accessibility of the annual report or any other Economical document, please contact us:

Telephone:

TTY (Bell Relay Service):

E-mail:

1-800-265-9996

1-800-268-9242 (English)

1-800-361-6476 (French)

accessibility@economical.com